

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

B15CC31 - THE BUTTON 'MERCEDES-BENZ SERVICE 24H' HAS A MALFUNCTION



- B15CC31 - The button "Mercedes-Benz Service 24h" has a malfunction -

Topic number	LI82.85-P-068665
Version	2
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	08-15-2018
Validity	Model Year 2018 and 2019 with Mercedes me connect technology
Reason for change	Cause adapted

Complaint

DTC B15CC31 "The button "Mercedes-Benz Service24h' has a malfunction. The signal is not present " appears in N70 OCM (Overhead Control Module)

Cause

HERMES Telecommunications device cannot distinguish between an OCM with 3 buttons and one with only 2 buttons, so the unit is searching for a signal that isn't there.

Remedy

Please ignore this message, as this does not affect functionality.

A software update will be provided at a later date to remedy the issue.

Symptoms

Symptom

Communication/information / Telematics service / Maintenance and telediagnosis / Telediagnosis
button nonfunctional